

WEBSITE PRIVACY POLICY

A. Who we are

The Software Production Company under the name "YSOFT S.A." was founded in 2017 with Tax ID 800822138, D.O.Y. Z of Thessaloniki, located in Thessaloniki, Plutonos 3, P.O. Box 54655 and is legally represented. The main activities of the Company are:

- Design, development and implementation of IT applications.
- The implementation of integrated private and public sector information systems.
- The provision of IT services (IT security, cloud).
- Carrying out research projects in the field of new technologies.

The Company is certified according to ISO 9001:2015, ISO 14001:2015 and ISO 27001:2013.

The Company manages the website <https://ysoft.gr/> where you will find all the information about our Company and its projects.

B. Contact details and social media:

YSOFT S.A.

Address: 3 Plutonos, TK 54655, Thessaloniki, Greece

Telephone number: +30 2310 421334

E-mail: info@ysoft.gr

Linkedin: <https://www.linkedin.com/company/ysoft1>

Γ. Personal Data Controller

Our Company has complied with the Personal Data Protection Legislation, according to which it is responsible for the processing of personal data of visitors to the website, shareholders, members of the management, our customers, candidates and already employed employees, candidates and already cooperating third party partners/suppliers for its operation and for the achievement of the purposes in the exercise of the above activities.

Please refer to our Privacy Policy and this Website Privacy Policy (<https://ysoft.gr/>) for details.

D. Personal information we collect and process

We collect and process the following information:

l. Your IP address, information about your device, usage information and statistics about your interaction with our website, as well as information about other pages you visit (e.g. URLs of the websites you visited, referring and exit pages, page views, time spent on a page, number of clicks and platform type).

Data we collect and process

By browsing our website, it means that you have been informed and that you accept the terms of our privacy policy and the processing of the following data:

1. Data of the shareholders and members of the Board of Directors of the Company, employees, partners:
 - a. Name, position in the Company, capacity, photo/video.
2. Website visitor data:
 - a. Name, email, and any additional information you provide when developing the subject to be contacted.
3. Data of those interested in working/collaborating with the Company:
 - a. CV details, photo.

E. How we receive personal information and for what purposes we process it

The personal information we process is provided to us directly by you for the following reasons:

1. For your navigation on our website <https://ysoft.gr/>.
2. For the presentation of the shareholders, members of the Board of Directors of the Company.
3. To promote and inform about the actions and projects of the Company that have been carried out.
4. To constantly improve our website and provide you with the best possible browsing experience,
5. To keep our website secure.
6. For the compliance of the Company with its legal obligations as defined by Greek and European legislation.

The Company is **not responsible** for the accuracy and correctness of the personal data you give us.

Z. Who we share your data with

We share your data with the following:

- With the management and hosting company of the website Papaki.gr.
- Google Analytics.

H. Lawful Processing Base

Under the GDPR, the lawful basis for the processing of information we carry out is as follows:

- Your consent for the posting on the website of the data of shareholders, members of the Board of Directors, employees and associates of the Company and photos/videos of your participation in our activities.
- Fulfilling our contractual obligations to you through our actions.
- The fulfillment for purposes of the Company's legitimate interests in the context of its effective operation, such as the organization of actions, effective administration, smooth cooperation with members, partners, etc.
- Covering issues of vital interest (severe natural phenomena, natural disasters, epidemics, etc.).

Θ. Where and for how long the data are stored

Your data is fully protected by European legislation and we assure you that we take all necessary technical and organisational measures to protect your data. measures for the secure storage of your data.

Our website is hosted in Papaki company which applies all the modern and appropriate for their purposes of processing technical (encryption, anonymization, e t c .) and organizational measures, the compliance of which the Company checks periodically (<https://www.papaki.com/el/privacy-policy.htm>).

The storage period varies depending on the use:

- The data we generally collect when you visit our website - 2 years.
- The data of shareholders, board members, employees and partners - 2 years from posting/publication or earlier until the withdrawal of consent.
- Photos/videos - 2 years from posting/publication or earlier until your consent is withdrawn.

All of the above is without prejudice to any legal obligation arising from Greek and European Union legislation.

I. Technical means and procedures we apply to protect personal data

In accordance with European and national data protection legislation, we implement reasonable procedures to prevent unauthorised access and personal data breaches. We use appropriate security procedures, technical and physical restrictions to access and use your personal data on our server.

With regard to the Internet and the fact that it is free to anyone, no guarantees can be given that malicious users will not breach the technical and organisational measures in place by gaining access to personal data.

The Shareholders, the Management, the Company's employees and all persons responsible for the processing of personal data and special categories of personal data are aware of this privacy policy and are bound by it when processing your data as well as by the obligation of confidentiality and discretion.

IA. Cookies

Our website <https://ysoft.gr/> uses only the absolutely necessary cookies which do not recognize your individual identity. Google Analytics cookies are also used for statistical traffic purposes.

Third party services are not our responsibility. Providers may change the terms of use, purpose and use of cookies at any time.

IB. Your rights

You may exercise the following rights provided that they do not violate our contractual obligations and our compliance with the Law (National and European).

- Request a copy of the data we have,
- Request that we correct your specific personal information if it is incorrect or has changed,
- Request that we delete your personal data,
- Request that we stop processing them or restrict their processing,
- Request that we transfer your personal data to another company or entity by a reasonable means,
- Revoke your consent, if you have given it to us (e.g. to subscribe to our newsletter).

IC. How to exercise your rights

You can contact us electronically by email at info@ysoft.gr, or by written letter to the postal address of the Company's headquarters at Plutonos 3, TK 54655 Thessaloniki. **We will reply to you within 30 days from the receipt of your request.**

If you believe that the protection of your personal data has been violated in any way, you can contact the Hellenic Data Protection Authority (Hellenic Data Protection Authority).

The complaint is submitted to the Authority electronically through the Authority's [portal](https://www.dpa.gr/el) (<https://www.dpa.gr/el>) by filling in the corresponding online form depending on the type of complaint.

If, for any documented reason, you are unable to log on to the Authority's portal, you can submit the relevant complaint form which you will find on the Authority's portal (<https://www.dpa.gr/el>) in the ways indicated therein. Please note, however, that these methods may be used exceptionally as an alternative means of lodging a complaint with the Authority.

You can submit the complaint form in the following ways:

- Electronically by sending an email to: complaints@dpa.gr.
- By post to the Authority's offices: Authority for the Protection of Personal Data, 1-3 Kifissias Street, 115 23 Athens, Greece.
- By submitting in person at the Authority's offices (1st floor). Public hours at the Protocol Office: 09:00 - 13:00.

F. Amendments to the Privacy Notice

The Company may modify this Website Privacy Policy at any time. The updated version will always be posted on our website <https://ysoft.gr/>. We encourage you to check the Website Privacy Policy from time to time to ensure that you agree with the modifications.

This text is subject to the Company's intellectual property rights and third parties are prohibited from reproducing it, displaying it on the Internet or using it in any way, in whole or in part.